



## Appeals and Complaints Sub-Committee

**Date** Wednesday 30 March 2022  
**Time** 10.00 am  
**Venue** Committee Room 2, County Hall, Durham

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### Business

#### Part A

1. Any resolution relating to the exclusion of the public during the discussion of items containing exempt information.

#### Part B

**Items during which it is considered that the meeting will not be open to the public (consideration of exempt or confidential information).**

2. To consider a resolution appeal
  - a) Process (Pages 3 - 4)
  - b) Resolution Policy (Pages 5 - 10)
  - c) Appellant's case (Pages 11 - 36)
  - d) Service case (Pages 37 - 110)

**Helen Lynch**

Head of Legal and Democratic Services

County Hall  
Durham  
22 March 2022

To: **The Members of the Appeals and Complaints Sub-Committee**

Councillors L A Holmes, E Mavin and D Wood

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**Contact:** Ian Croft

**Tel:** 03000 269702

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